



Office-Based Therapist

Vera House, Inc. is a human service agency that provides unconditional care for individuals and families through comprehensive domestic and sexual violence prevention and intervention services. We believe in collectively serving members of the community and creating an environment of accountability for our services. We strive to provide our employees with flexible schedules, when possible, a level of autonomy to complete their work, and a culture of belonging. We strive to interrupt the norms that cause harm and perpetuate oppression.

This position will handle the day-to-day activities of the Therapist position at Vera House, Inc., which includes comprehensive counseling services to victims of domestic and sexual violence.

RESPONSIBILITIES

- Serve as liaison and build positive working relationships with community members and partnering agencies
- Collect, analyze, and report program outputs and outcomes data to funding sources
- Provide crisis intervention, therapy, local service delivery systems advocacy, and support to individuals and families experiencing domestic violence, sexual assault, and other violent trauma
- Maintain database consistent with Vera House practices
- Respond to the 24-hour support line
- Assist victims/clients in identifying, understanding, prioritizing problems and needs, and in obtaining information on available resources, in addition to assisting in seeking help from intervention systems, including criminal justice, legal, medical counseling and income programs at various community partner locations
- Provide at least 20 therapy sessions per week, if full time (adjusted if part-time)
- Provide at least 3 before or after-hours appointments per week, if full time (adjusted if part-time)
- Participate with call-out shifts (including after-hours)
- Adhere to all Vera House policies, procedures, and safety protocols
- Provide emotional support, short-term and intermediate needs of shelter residents and their families
- Facilitate groups for those affected by domestic violence or sexual assault
- Provide face-to-face (in-person or virtual) and telephone crisis intervention at the request of victims or referral sources
- Ensure a warm and welcoming environment to visitors
- Provide referrals and systems advocacy as well as medical and advocacy referrals
- Ensure that all services are maintained in accordance with the Agency's mission and goals
- Manage difficult and/or emotional client situations and respond promptly to client needs

QUALIFICATIONS

- Master's degree in social work, marriage and family therapy, mental health counseling or related field required, NYS license to practice preferred
- Thorough knowledge of domestic and sexual violence including elder abuse
- Ability to work effectively in a crisis-oriented setting with diverse individuals
- Understands and values racial equality as an organizational operating principle and is committed to continued learning on issues related to race, equity, diversity, and inclusion
- Good interpersonal, oral communication and written skills
- Proficient with Microsoft Office Suite
- Ability to develop positive, compassionate rapport with victims of domestic and sexual violence or other violent trauma
- Knowledge of community service delivery systems — in particular, thorough knowledge of the criminal and civil justice system
- Ability to work with as well as maintain a positive working relationship with community partners
- Ability to provide trauma-informed services and strong knowledge of crisis intervention techniques
- Ability to solve complex problems and demonstrate critical thinking
- Ability to work independently
- Ability to adapt to demanding situations and work well under pressure
- Demonstrate cultural humility with clients and coworkers
- One to three years of direct service experience preferred

SALARY

\$22.50 — \$26.50 per hour

Bilingual/bicultural candidates are encouraged to apply. Vera House is an Equal Opportunity Employer.

Interested candidates should submit a resume and cover letter to:

**Hiring Manager
Vera House, Inc.
723 James Street
Syracuse, NY 13202
E-mail: jobs@verahouse.org
NO PHONE CALLS PLEASE**