



## **POSITION ANNOUNCEMENT**

### **Elder Advocate/Trainer**

Vera House, Inc. is a human service agency providing comprehensive domestic and sexual violence prevention and intervention services.

This position will handle day to day activities of the elder abuse advocate/trainer position. This position will provide advocacy services to older adults experiencing elder abuse, intimate partner or dating violence, stalking and sexual assault including face-to-face crisis intervention and/or providing group support. In addition, this position will provide training of law enforcement and victim service providers in the community and assist the Abuse in Later Life Coordinator in other grant related duties, as assigned.

#### **RESPONSIBILITIES**

- Assist victims/clients in identifying, understanding and prioritizing problems and in obtaining information on available resources as well as assist in seeking help from intervention systems, including criminal justice, legal, medical counseling and income programs at various community partner locations
- Provide crisis intervention, local service delivery systems advocacy, and short-term counseling and support to individuals and families experiencing abuse in later life, domestic violence, sexual assault or other violent crimes including, emotional support to victims and their families, face to face and telephone crisis intervention at the request of the victims and referral sources
- Provide training to law enforcement and victim service providers in a team-teaching mode using the Elder Abuse curriculum
- Serve as a liaison and build positive working relationships with community members and partnering agencies
- Facilitate groups for those affected by abuse in later life and provide support
- Educate older victims and family members about the dynamics and impact of abuse in later life
- Collect, analyze and report program outputs and outcome data to funding sources
- Maintain database consistent with Vera House practices
- Adhere to all Vera House policies, procedures and safety protocols
- Provide community presentations about abuse in later life
- Collaborate with, build and maintain positive working relationships with community members and partnering agencies
- Manage difficult and/or emotional situations and respond promptly to client needs
- Ensure a warm and welcoming environment to all visitors
- Participate in the Elder Justice Committee; sit on the Onondaga County Enhanced Multidisciplinary Team; attend Partner Meetings and support and assist the Project Coordinator in projects.



- Ensure that all services are maintained in accordance with the Agency's mission and goals
- Respond to various 24-hour support line and on-call shifts for sexual assault callouts in Onondaga County
- Understands and values racial equity as an organizational operating principle and is committed to continued learning on issues related to race, equity, diversity and inclusion

## **QUALIFICATIONS**

- Bachelor's degree in human services or related field preferred
- Knowledge of community service delivery systems, in particular thorough knowledge of the criminal and civil justice systems and services for older adults in the community
- Thorough knowledge of elder abuse, domestic violence and sexual assault
- Ability to work in partnership with diverse individuals
- Ability to work independently
- Strong training and facilitation skills
- Prompt response to crisis as well as thorough and consistent follow up with victims/clients and delivery systems
- Ability to work with as well as maintain a positive working relationship with community members
- Ability to provide trauma informed services and knowledge of crisis intervention techniques
- Ability to develop a positive, compassionate rapport with victims of elder abuse, domestic violence, sexual assault, or other violent trauma
- Ability to adapt to demanding situations and work well under pressure
- Proficient with Microsoft Office Suite
- Ability to work effectively in a crisis-oriented setting with diverse individuals
- Good interpersonal, oral communication and written skills
- Appreciation and respect for other cultures and people of diverse backgrounds

## **EXPERIENCE**

- Experience in a related field preferred
- Experience working with older adults preferred

## **SALARY**

- \$37,000 - \$39,000 per year

Bilingual/bicultural candidates are encouraged to apply. Vera House is an Equal Opportunity Employer.

**Interested candidates should submit a resume and cover letter to:**

**Hiring Manager**



**Vera House, Inc.**  
**723 James Street**  
**Syracuse, NY 13203**  
**E-mail: [jobs@verahouse.org](mailto:jobs@verahouse.org)**  
**NO PHONE CALLS PLEASE**