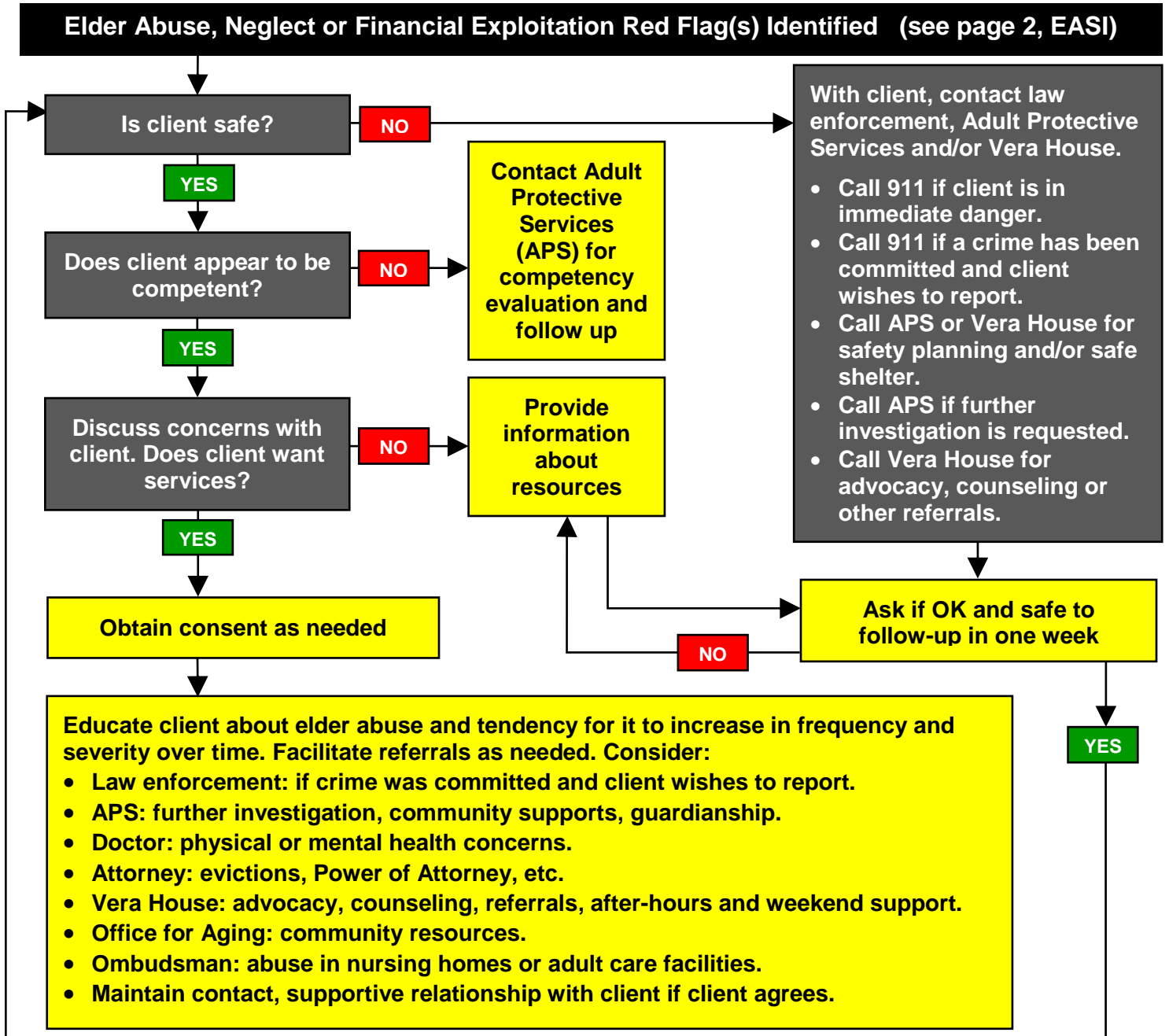


## Elder Abuse, Neglect & Financial Exploitation Professional Services Decision Tree



### RESOURCES

**Emergency**

9-1-1

**Vera House, Inc.**

- 24-Hour Crisis & Support Line (315) 468-3260
- TTY Crisis & Support Line (business hours) (315) 484-7263

**Onondaga County Adult & Long Term Care Services**

- Adult Protective Services (M-F 8am – 4:30pm) (315) 435-2815
- Office for Aging (M-F 8:30am – 4:30pm) (315) 435-2362

**Onondaga County Helpline**

2-1-1 or (844) 245-1922

**Onondaga County Ombudsman**

(315) 671-5108

# Supplemental Information Elder Abuse Suspicion Index<sup>®</sup> (EASI)<sup>1</sup>

The EASI was developed to raise a doctor's suspicion about elder abuse to a level at which it might be reasonable to propose a referral for further evaluation by social services, adult protective services, or equivalents. While all six questions should be asked, a response of "yes" on one or more questions 2-6 may establish concern. The EASI was validated for asking by family practitioners of cognitively intact seniors seen in ambulatory settings.

<b>ASK CLIENT ▶ Within the last 12 months:</b>			
1. Have you relied on people for any of the following: bathing, dressing, shopping, banking, or meals?	<b>YES</b>	<b>NO</b>	<b>Did not answer</b>
2. Has anyone prevented you from getting food, clothes, medication, glasses, hearing aids or medical care, or from being with people you want to be with?	<b>YES</b>	<b>NO</b>	<b>Did not answer</b>
3. Have you been upset because someone talked to you in a way that made you feel shamed or threatened?	<b>YES</b>	<b>NO</b>	<b>Did not answer</b>
4. Has anyone tried to force you to sign papers or to use your money against your will?	<b>YES</b>	<b>NO</b>	<b>Did not answer</b>
5. Has anyone made you afraid, touched you in ways that you did not want, or hurt you physically?	<b>YES</b>	<b>NO</b>	<b>Did not answer</b>
OBSERVE: Elder abuse may be associated with findings such as: poor eye contact, withdrawn nature, malnourishment, hygiene issues, cuts, bruises, inappropriate clothing, or medication compliance issues. Did you notice any of these today or in the last 12 months?	<b>YES</b>	<b>NO</b>	<b>Not sure</b>

## ADULT PROTECTIVE SERVICES (APS) CRITERIA (18 AND OVER)

- Mental or physical impairment
- Unable to manage their resources or carry out activities of daily living, and is unable to protect themselves from neglect or hazardous situations
- No one available who is willing and able to provide assistance responsibly

## NOTE REGARDING PRIVACY & CIVIL LIABILITY

- Release of financial information to APS or law enforcement as part of a lawful investigation of possible financial exploitation is authorized by NY Social Services Law (§144-a), NY Banking Law (§4) and the Gramm-Leach Bliley Act (15U.S.C.§6802). See also 2013 federal guidance at [http://files.consumerfinance.gov/f/201309\\_cfpb\\_elder-abuse-guidance.pdf](http://files.consumerfinance.gov/f/201309_cfpb_elder-abuse-guidance.pdf) and 2015 New York State guidance [http://www.dfs.ny.gov/about/letters/ltr150226\\_elder\\_exploit\\_prevent.pdf](http://www.dfs.ny.gov/about/letters/ltr150226_elder_exploit_prevent.pdf)
- NY Social Services Law (§473-b) provides civil immunity to any person who reports in good faith to APS, Office for Aging, or law enforcement believing that an adult may be endangered or in need of protective services.

## NOTE REGARDING HIPAA

- The HIPAA privacy rule permits covered entities to disclose protected health information to authorized officials such as Adult Protective Services with or without the individual's agreement in order to prevent serious harm to the individual (HIPAA §164.512)



<sup>1</sup> © The Elder Abuse Suspicion Index (IASI) was granted copyright by the Canadian Intellectual Property Office (Industry Canada) February 21, 2006. (Registration # 1036459)

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