# Onondaga County Department of Adult & Long Term Care Services Elder Abuse Conference June 14, 2018

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# **Department Mission**:

To Provide Support to Improve the Quality of Life and Overall Well-Being for Adults and Those With Long-Term Care Needs.

# **Department Units**

- Office for Aging
- NY Connects
- Long Term Care Resource Center
- Mental Health Services
- Adult Protective Services
- Veterans Service Agency

# Office for Aging

#### Provides:

A Wide Range of Cost Effective, Community Based Services That:

- Delay the High Expense of Institutional Care
- Supports Aging Well
- Assist Caregivers and Their Families

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# Information & Assistance



- Assess caller needs and discuss available service options
- Explain eligibility requirements
- Follow-up when necessary
- Respond to families in crisis through counseling & education

# **Nutrition Services**



#### **Healthy Aging**

- Nutrition Counseling & Education
- Senior Dining Sites
- Senior Farmers Market Nutrition Program
- Home Delivered Meals

## EISEP- Expanded In-home Services For The Elderly Program



In-home, non-medical care to help frail individuals 60+

## EISEP



# **Sliding Scale Fee**

- In-Home Assessments and Personal Care Services
- Personal Emergency Response Systems (PERS)
- Adult Day Programs
- Consumer Directed Options
- Veterans Directed Program

# **Caregiver Services**

- Advice to families in crisis
- In-home respite
- Social Adult Day Programming
- Institute for Caregivers
- Caregiver Discussion Groups
- Family Caregiver Planning



# Home Repairs Home Repairs Counseling Legal Services Senior Shopping Services Senior Center Activities Services Transportation Referrals Neighborhood Advisors

# HIICAP - Health Insurance Information, Counseling & Assistance Program Provides free and unbiased health insurance information and assistance

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#### Volunteer Counselors

- Help understand medical bills
- Provide information on Medicare
- Help examine supplemental health insurance
- Explore Prescription Drug Coverage



# HEAP – Home Energy Assistance Program

- Heating and utility subsidy to income eligible 60 and older persons
- Helps with Applications
- Emergency Benefits Information
- Assists with linkages to other income-stretching programs including:
- > SNAP
- > Medicare Savings Program



# **Health Promotion Evidence-Based Programming**

- Living Healthy With A Chronic Condition
- Healthy Eating For Successful Living
- Walk With Ease
- Powerful Tools
   For Caregivers





# The Senior Health And Resource Partnership Project



#### The SHARP Project

- Serves age 55+ with Addiction, Depression or other Mental Health Issues
- Provides Care Management
- Aging Services
- Mental Health Services
- Substance Use Counseling

## **Mental Health Services**

#### Provides:

- Planning, Quality Improvement and Training Services
- Single Point of Access (SPOA) Services
- The Assisted Outpatient Treatment (AOT) Program
- Dual Recovery/Peer Engagement
- Contracts for Community Services

#### **NY Connects**

#### Provides:

- Information, Assistance and Resources on Long Term Care Services for Any Age
- Provides "No Wrong Door" Screens to assist families in choosing appropriate levels of care

## **Long Term Care Resource Center**

#### Provides:

- On-Going, Medically Based, Care Management for Adults and Children with Disabilities
- Personal and Consumer Directed Home Care Services

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## **Adult Protective Services**

#### Provides:

At Risk Individuals, Age 18+, Who Have a Physical or Mental Impairment, Services to Keep Them Safe From Harm Due to Their Inability to Care for Themselves or Because of Neglect, or Abuse, by Others:

- In-Home Investigations
- Case Management
- Legal Interventions
- Guardianships
- Referrals to Community Services

# **Veterans Service Agency**

#### Provides:

Assistance to Veterans, of Any Age, and Surviving Spouses, With:

- Benefit Claims
- Military Records
- Burial
- Referrals



Onondaga County Department of Adult & Long Term Care Services

Committed to the Continual Enhancement of the Well-Being of Our Community by Creating a Safe and Healthy Environment Through Knowledge, Access and Choice.

